



AI Summit

October 7-8, 2025 | Orlando, FL

APCO International Summit Series





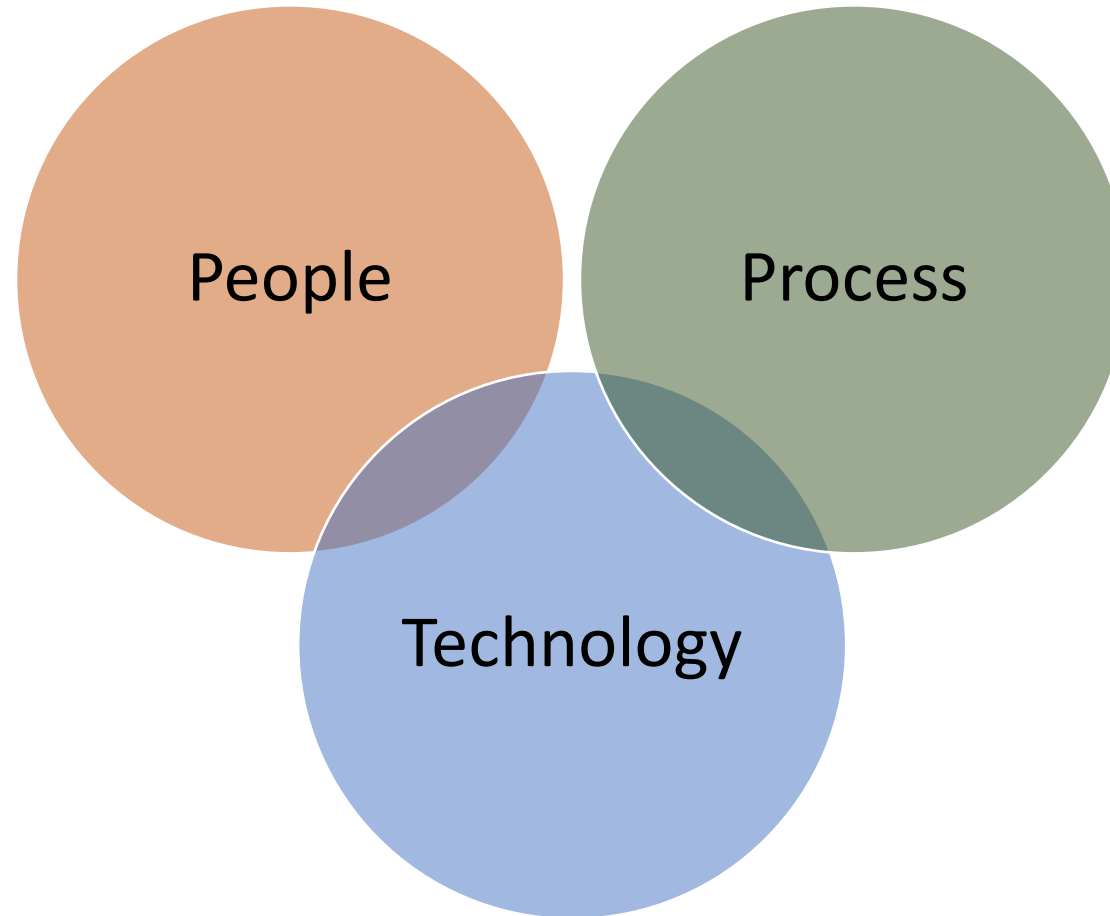
APCO Staff Update

Crystal Lawrence, CPE, RPL
Director of ECC Engagement
APCO International



Photo courtesy of www.forbes.com

People and Process > Technology





- APCO 2025 hosted 10+ sessions on AI and many Exhibitors with AI solutions
- APCO Webinars
- APCO Standards has filed a project initiation with the American National Standards Institute (ANS) to create Best Practices for Artificial Intelligence (AI) Implementation in the Emergency Communications Center (ECC)
- APCO Staffing and Incident Handling Study will launch in 2026 and will address how AI is being used in ECCs
- Intellicom Genius: An AI-powered communications platform



APCO 2026

August 2-5 | San Antonio, TX



APCO) PROJECT RETAINS®