



Wellness & Workforce Summit

February 18-19, 2026 | Phoenix, AZ

APCO International Summit Series

APCO Updates

Crystal Lawrence, RPL, CPE
Director of ECC Engagement
APCO International

APCO Institute Fee Drop February



- Surviving Stress (8 CDEs)
- Public Safety Telecommunicator I (40 CDEs)
- Communications Training Officer (24 CDEs)
- Fire Service Communications (32 CDEs)
- Emergency Medical Dispatch (32 CDEs)
- Communications Center Supervisor (24 CDEs)



APCO Webinars

February 25, 2026

Sponsored by



The Role of Over-the-Top
(OTT) Applications and
Services in NG9-1-1

March 4, 2026



Empowering Local Alerting:
Using IPAWS to Protect Your
Community

Nominate a HERO

Award categories include:

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Trainer of the Year
- Team of the Year
- Radio Frequency Technologist of the Year
- Information Technologist of the Year
- Technology Leadership Award — Large Agency
- Technology Leadership Award — Small/Medium Agency





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- AFC Advisory Committee
- Agency Training Program Committee
- Awards Committee
- Bylaws Committee
- Commercial Advisory Council
- Credentials Committee
- Cybersecurity Committee
- Editorial Committee
- Finance and Budget Committee
- Group Leaders
- Health & Wellness Committee
- Historical Committee
- Institute Advisory Committee
- Investments Committee
- Management Committee
- Member & Chapter Services Committee
- Military Employment Committee
- Professional Development Events Committee
- PSFA Advisory Committee
- Spectrum and Technology Committee
- Standards Development Committee
- Strategic Planning Committee
- Young Professional Committee





Incident Handling and Staffing Survey



Artificial Intelligence Implementation



Education



Implementation



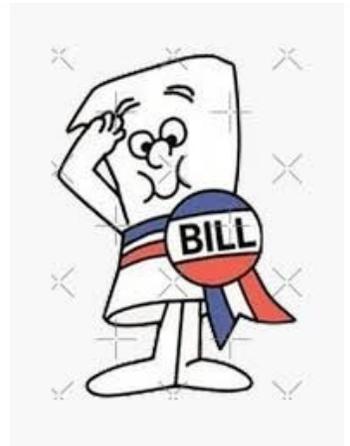
Legal and Policy



Risks and
Challenges



Legislative Updates



On January 21, 2026 the House Energy and Commerce Committee advanced the Emergency Reporting Act (H.R. 5200) and the Kari's Law Report Act (H.R. 5201).

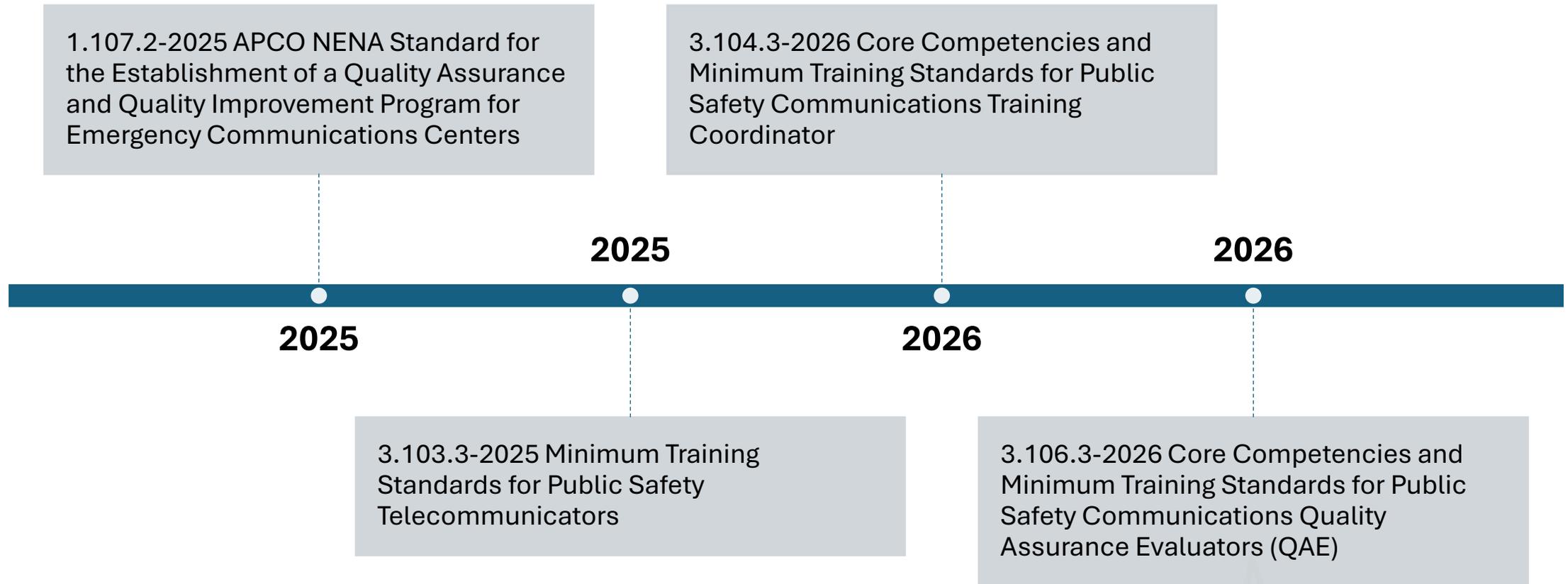
Next Generation 9-1-1 Act (H.R. 6505) advanced out of the Communications and Technology Subcommittee during a January 15, 2026 session.



- On January 28, APCO CEO and Executive Director Mel Maier testified before the Senate Commerce, Science, and Transportation’s Subcommittee on Telecommunications and Media at a hearing titled “On the Front Lines of Connectivity: Examining FirstNet’s Role in Public Safety.”



Recently Published Standards



1.107.2-2025 APCO NENA Standard for the Establishment of a Quality Assurance and Quality Improvement Program for Emergency Communications Centers

3.104.3-2026 Core Competencies and Minimum Training Standards for Public Safety Communications Training Coordinator

3.103.3-2025 Minimum Training Standards for Public Safety Telecommunicators

3.106.3-2026 Core Competencies and Minimum Training Standards for Public Safety Communications Quality Assurance Evaluators (QAE)



APCO/NENA American National Standard (ANS) Advanced Automatic Collision Notification (AACN) Vehicle Emergency Data Set (VEDS)

APCO American National Standard (ANS) Key Performance Indicators for Emergency Communications Center (ECC) Personnel

APCO American National Standard (ANS) Public Safety Telecommunicator Critical Incident Stress Debriefing Program





Occupational Analysis Workshops



CAD
Administrator



GIS Specialist



Radio
Technician



ECC Manager
/ Director

April 19-22, 2026
APCO International Headquarters –
Daytona Beach





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APCO

Agency Training Program

Accreditation

A Project 33[®] Initiative





Registration Opens
April 1, 2026

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APCO 2026

August 2-5 | San Antonio, TX





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